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Subject: Patent Application  
Docket No: CH919990038US1  
Serial No: 09/699,262

Comments: Amendment attached

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of : November 16, 2006

K. Cieliebak, et al : Group Art No.: 3693

Serial No. 09/699,262 : Examiner: J. Patel

Filed: October 27, 2000 :

Title: PORTFOLIO THEORY METHOD  
OF MANAGING OPERATIONAL  
RISK WITH RESPECT TO NETWORK  
SERVICE-LEVEL AGREEMENTS

IBM Corporation  
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AMENDMENT

Commissioner for Patents

Sir:

In response to the Office Action dated August 16, 2006  
for the above-identified patent application, Applicants  
submit the following:

**Amendments to the claims** as reflected in the Listing of  
Claims which begins on page 2; and

**Remarks/Arguments** which begin on page 5.

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